



Waste Collection Services Rules & Guidelines

Garbage, recycling, bulk and yard waste collection services are provided by the City's exclusive franchise hauler, Waste Industries/GFL Environmental, Inc. The following services are included:

- ✓ Weekly Curbside Garbage Service (95-gallon cart included)
- ✓ Weekly Curbside Bulk Removal (by scheduled appointment each time needed)
- ✓ Weekly Curbside Bagged Yard Waste Removal (no appointment needed)
- ✓ Weekly Curbside Yard Waste Removal (by scheduled appointment each time needed)
- ✓ Bi-Weekly Curbside Recycling Service (65-gallon cart included)

Curbside **Garbage** Collection Guidelines

- Carts must be placed at the curb no later than 6:00am on your scheduled day of service.
- All garbage **must be bagged** and placed inside the container.
- **Only the 95-gallon cart provided by Waste Industries/GFL Environmental, Inc. will be serviced.**
- Due to the use of an automated truck please pay close attention to the cart placement guidelines included in this flyer.

Curbside **Bulk** Collection Guidelines

- You must call Waste Industries/GCL Environmental, Inc. at 770-385-1000 to be added to the Bulk collection schedule each week. This must occur no less than 24 hours before your scheduled day of service.
- Bulk items are described as any item that is too large to fit into the 95-gallon cart. This may include furniture, mattresses, appliances, etc. (Freon must be removed from appliances and tagged with certification that it is empty)
- No more than three (3) items will be removed during each weekly service at no additional charge.
- Multiple week pick ups can be scheduled, however in the event you have more than the allotted and wish to have them collected in one pick up you must call Waste Industries/GCL Environmental, Inc. to schedule a "Special Pick Up". There is a \$150.00 fee for each "Special Pick Up" with amount restrictions.

Curbside **Bagged Yard Waste** Collection Guidelines

- Leaves and grass clippings must be bagged in paper or plastic and placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Up to ten (10) bags will be removed weekly on your normal collection day.
- This service does not require calling to schedule a pickup.

Curbside **Yard Waste** Collection Guidelines

- Call Waste Industries/GFL Environmental, Inc. at 770-385-1000 to be added to the Yard Waste (Twigs, Limbs and Branches) collection schedule. This must occur no less than 24 hours before your scheduled day of service.
- Yard Waste must be placed at the curb no later than 6:00am on your scheduled day of service.
- Twigs, limbs, and branches should be neatly piled for collection and shall not exceed four (4) feet in length.
- All of the material combined may not exceed four (4) cubic yards (approximately the size of the bed of a standard pick-up truck).
- Multiple week pick ups can be scheduled, however in the event your pile of twigs, limbs and branches exceeds the four (4) cubic yard limit and you wish to have them collected in one pick up you must call Waste Industries/GCL Environmental, Inc. to schedule a “Special Pick Up”. There is a \$150.00 fee for each “Special Pick Up” with amount restrictions.

Curbside **Recycling** Collection Guidelines

- Call Waste Industries/GFL Environmental, Inc. at 770-385-1000 to sign up for curbside Recycling at no additional charge.
- Carts must be placed at the curb no later than 6:00a.m. on your scheduled day of service.
- Though bagged recyclables are acceptable to place inside the container, we would prefer that they be un-bagged. It makes processing easier upon delivery.
- **Only the 65-gallon cart provided by Waste Industries/GFL Environmental, Inc. will be serviced.**

Acceptable Recycling Materials:

- | | |
|-------------------------|--------------------------------------|
| • Cardboard Boxes | • Plastic Milk Jugs |
| • Junk Mail & Magazines | • Plastic Detergent Bottles |
| • Newspapers | • Plastic Water & Soft Drink Bottles |
| • Phone Books | • Aluminum & Tin Cans |
| • Office Paper | • Plastic Jars (NO GLASS) |

When in doubt, leave it out!

Do not place any items in the recycling container that do not meet the exact descriptions above. Items made of recyclable materials, that are not household type containers, are not acceptable like plastic toys or metal fixtures.

Recycling will be collected on an every other week schedule. The calendar below illustrates an A week and B week schedule. Your recyclables will be collected on the same day as your garbage but on the every other B week schedule. A calendar is attached for your convenience. You may also access it on the City's website.

Garbage and Recycling Cart Placement Guidelines



The front of the container is where the lid opens. The wheels are on the rear of the container. The front of the container should face the street and the rear of the container should face your home.

The container must be placed away from objects like mailboxes, telephone poles, and fire hydrants. If the container is too close to a fixed object the automated mechanical arm may come in contact with the object causing damage to the object and the truck.

Garbage, Recycling, Bulk and Yard Waste Service Days

Services will be provided Monday thru Friday by service zones. Please refer to the City of Stockbridge website www.cityofstockbridge.com to lookup your service pickup-day.

YOUR 2020 RECYCLING COLLECTION SCHEDULE


Thank you for being a GFL Environmental customer! We wanted to provide you with an annual collection schedule for the 2020 year. The calendar below is marked with your area's collection dates. You'll notice that if your collection falls on a holiday, pickup will occur on the following day.

We would also like to reassure you that the safety of our customers, their families, and our employees remains our number one priority. In the event of inclement weather, your schedule may be altered. You can track inclement weather alerts online at <https://wasteindustries.com/inclementweatheralert>

The Following Holidays Could Affect Your Service Date:

- January 1st - New Years Day
- May 25th - Memorial Day
- July 4th - Independence Day
- September 7th - Labor Day
- November 26th -Thanksgiving Day
- December 25th - Christmas Day

*Please check with the City of Stockbridge or GFL Environmental for any questions you may have.

 = Day of Trash Collection  = Recycling Pickup  = Holiday

The figure displays a 2x6 grid of monthly calendars for the year 2015. The top row contains the months of January, February, March, April, May, and June. The bottom row contains the months of July, August, September, October, November, and December. Each calendar is a 5x7 grid with days of the week (S, M, T, W, T, F, S) as columns and dates as rows. The days are color-coded: red for the 1st, yellow for the 2nd, and blue for the 3rd. The 4th is also yellow in some months. The 5th is blue. The 6th is yellow. The 7th is blue. The 8th is yellow. The 9th is blue. The 10th is yellow. The 11th is blue. The 12th is yellow. The 13th is blue. The 14th is yellow. The 15th is blue. The 16th is yellow. The 17th is blue. The 18th is yellow. The 19th is blue. The 20th is yellow. The 21st is blue. The 22nd is yellow. The 23rd is blue. The 24th is yellow. The 25th is blue. The 26th is yellow. The 27th is blue. The 28th is yellow. The 29th is blue. The 30th is yellow. The 31st is blue.

WE RECYCLE:

All recycling materials must be INSIDE your container - cardboard must be broken down.

- Milk Jugs
- Soda & Water Bottles
- Laundry Soap Jugs
- Tin & Steel Cans
- Cardboard Boxes
- Newspaper
- Magazines
- Phone Books
- Office Paper
- Aluminum Cans
- Junk Mail
- Food Boxes

*All plastic & metal containers should be rinsed with water. Food & cardboard boxes should be free of liners, styrofoam, or any other packing materials.



Here is the answers to some most asked questions:

- Question: *What if I have not received my garbage or recycling container?*
Answer: **Call Waste Industries/GFL Environmental, Inc. to complete delivery.**
- Question: *Am I required to have service with Waste Industries/GFL Environmental Inc.?*
Answer: **Yes, by law all residents are required to have garbage service. Each homeowner will be billed by the City via the property tax bill.**
- Question: *What if I have more garbage than the container will hold?*
Answer: **If this happens on occasion, place the bags outside the container and they will be collected. If this occurs regularly, contact Waste Industries/GFL Environmental, Inc. to order a second cart or sign up for our FREE recycling service.**
- Question: *Can I continue to use my personally owned containers?*
Answer: **No, Waste Industries/GCL Environmental, Inc. will only service the 95-gallon cart provided by the City.**
- Question: *What if no one in my home is physically capable of rolling the cart to the curb?*
Answer: **Call the Stockbridge Public Works Department and ask to be certified as a Qualified Disabled Resident to receive backdoor service.**
- Question: *Will Waste Industries/GFL Environmental, Inc. pick up construction materials during Bulk Collection service?*
Answer: **No, all construction and landscaping contractors, or any other type of contractor that generates waste is required to provide their own method of removal. Landscape materials generated by the homeowner are acceptable. Construction materials, regardless of the generator, are never acceptable.**
- Question: *Does my yard waste have to be in biodegradable bags?*
Answer: **No, though we prefer biodegradable bags because they are better for the environment any type of household garbage/yard waste bag will be collected.**
- Question: *Who do I call if my garbage is missed or my container needs to be repaired?*
Answer: **Call Waste Industries/GFL Environmental, Inc. for all service requests or issues.**

More questions? Visit us at www.cityofstockbridge.com

Or call Waste Industries/GFL Environmental, Inc. at: **770-385-1000**

You can also submit service requests by visiting www.wasteindustries.com and use the “**Contact**” option at the top right corner of the home page to submit an online request.